



Dear colleagues,

With the rapid evolution of the COVID-19 situation, the Kempe Child Protection Team would like to provide this updated guidance to you about our current protocols and advice. We send this communication with the goal of making sure that maltreated children receive appropriate medical care when needed, recognizing that we should maximize social distancing whenever possible to limit unnecessary exposures to families and nonmedical professionals given current community spread of COVID-19 illness. We know how stressful this is for everyone and are so grateful for your commitment and collaboration as we navigate this together.

Following Children's Hospital Colorado directives, we have been instructed to limit/defer non-urgent patient visits. While we will continue to see those patients that urgently require our care, action plans are in place to contact non-urgent patients and families in an effort to offer telehealth visits, defer them, or reschedule encounters to a later time. This means postponing some appointments that would have typically been scheduled right away

We are asking referring providers and professionals in the community to call OneCall at 720-777-3999 (Children's Hospital's nursing, transfer and consultation line) to speak to the on-call specialist in order to request an urgent visit and to appropriately triage cases. We are always happy to discuss specific cases and situations with you and provide as much advice/opinion by telephone, including photo review if needed. Please do not send children to the ER without seeking advice from the Child Protection Team on-call provider first.

Thank you for your understanding. Please trust that we will always recommend care that is in the best interest of the patient and their family. If it is medically indicated, we will make sure that children are seen in a timely manner. Please don't hesitate to contact us if you have any additional questions. We know that these are challenging times and value our relationships with you - we know that we will get through all of this together. Please take care of yourselves and thank you for all that you do for our most vulnerable children and families.

Sincerely,

Kempe Child Protection Team
Children's Hospital Colorado